

History of Maintenance & Support with Tyler Technologies

NOTE: excluded the CUC discussion items and any other items that do not specifically relate to M&S with Tyler Technologies.

- [CCT 7/28/2010, Item 4.A.11.](#)
 - Case Management: 1st M&S Agreement with Tyler (affiliated with the CUC)
 - Originally aimed at Case Management to replace
- [CCT 9/22/2010, Item 4.E.1.](#)
 - 1st purchase associated with M&S Agreement with Tyler
- [CCT 8/7/2013, Item 4.A.2.](#)
 - merchant payment card processing agreement with Terms and Conditions (T&C)
- [CCT 12/4/2013, Item 3.H.](#)
 - eFile: TexFile Scope of Services and
 - Another payment card processing agreement associated specifically with TexFile (eFile)
- [CCT 3/19/2014, Item 3.K.](#)
 - Payments: Same merchant payment card processing agreement discussed in CCT 8/7/2013
- [CCT 4/9/2014, Item 3.M.](#)
 - Same merchant payment card processing agreement discussed in CCT 8/7/2013
- [CCT 9/16/2015, Item 3.L.](#) and [3.M.](#)
 - amends M&S agreement dated July 28, 2010
 - severs CUC affiliation by removing them from the M&S agreement
 - 3.M. adds a new Continuous Improvement Program (CIP) with M&S/T&C (to replicate a similar program in the CUC)
- [CCT 10/19/2016, Item 4.A.11.](#)
 - Jail Management: specific M&S/T&C for Jail Management module
- [CCT 4/12/2017, Item 3.N.](#)
 - Amends CIP to include forgotten allowance for yearly increases in cost of services (up to 5%, like the other agreements)

MORE TYLER AGENDA ITEM EXPLANATIONS

- Interface agreements:
 - Nueces County no longer pays for an interface because we replaced it with Odyssey Jail Manager (CCT 10/19/2016, Item 4.A.11.)
 - [CCT 4/11/2012, Item 4.A.7.](#) (discussing and/or approving agreement)
 - [CCT 5/23/2012, Item 4.A.10.](#) (discussing and/or approving agreement)
 - [CCT 6/27/2012, Item 4.A.5.](#) (discussing and/or approving agreement)
 - [CCT 3/13/2013, Item 3.P.](#) (adds a partial installation of the Jail Manager module to work with interface)

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- Changes to Implementation Plans only (no change to M&S)
 - [CCT 6/27/2012, Item 4.A.6.](#) (adds more implementation costs)
 - [CCT 1/8/2014, Item 3.N.](#) (adds more implementation costs)
 - [CCT 5/13/2015, Item 4.A.5.](#) (adds more implementation costs)
 - [CCT 6/21/2016, Item 4.A.3.](#) (adds more implementation costs)
 - [CCT 5/31/2017, Item 3.S.](#) (adds more implementation costs)
 - [CCT 4/11/2018, Item 3.L.](#) (adds more implementation costs)
 - [CCT 9/19/2018, Item 3.N.](#) (administrative cleanup to finalize financials for previous Tyler implementations)
 - [CCT 6/19/2019, Item 3.M.](#) (CCT 9/19/2018 cleanup required amendments to officially/legally close the implementation projects.)
- Information about TexFile eFiling for Texas
 - [CCT 6/19/2013, Item 4.A.2.](#) (information about and association with Tyler)