



Proposal

COURTS AND JUSTICE SOLUTIONS

Presented to: **Neuces County Jail**
Corpus Christi, TX

Mike Biddle

Odyssey Jail Manager

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Submitted by: Stephen Stehling
TYLER TECHNOLOGIES, INC.
COURTS & JUSTICE SOLUTIONS
5101 Tennyson Parkway
Plano, Texas 75024
972.713.3770
Stephen.Stehling@tylertech.com

Investment Summary

Neuces County Jail Proposal



Proposal Valid for 120 Days

Cost Breakdown

Software	Cost	*Annual M&S	
Software Licenses - Odyssey Product Licenses	536,410	112,646	
License Fees	536,410	112,646	
Services	Hours	Cost	
Project Services	1,560	265,200	
Technical Services:			
Data Conversion	1,110	172,050	
Deployment	24	3,720	
Implementation Services	1,520	231,680	
Services	4,214	672,650	
Travel Expenses	Amount		
Estimated Travel Expenses	78,905		
Total Project Cost	\$ 1,287,965		
<ul style="list-style-type: none"> * All future upgrades provided to Nueces County at no additional license cost * Tyler University (online training videos) provided at no additional cost 			
Optional Feature - Inmate Biometrics	Hours	Cost	*Annual M&S
License Cost		20,875	4,384
Implementation Services	16	2,480	
Biometrics Hardware (3 x M2SYS Scanners)		510	
Total Optional Inmate Biometrics	16	23,865	
Technical Services Allowance	Hours	Cost	
Software Customization Allowance	120	18,600	
Integration Development Allowance	0		
Integration Consulting Allowance	0		
Total Allowance	120	18,600	
Total Project Cost w/ Biometrics and Allowance		\$ 1,330,430	

* Annual M&S Fees due annually in advance and begin twelve months after the contract execution date.

Software Licenses

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Product Centers

Modules/Options Included in Proposal	Cat	Base License		Adjusted License	
		Fee	Discount	Fee	Annual M&S
Jail Manager - Full Use License	8	450,000	(10)	449,990	94,498
Mugshots		34,000		34,000	7,140
Jail Data Export Enterprise		23,000		23,000	4,830
NorthPointe Classification		24,420		24,420	5,128
LiveScan		5,000		5,000	1,050
Inmate Tracking		Included		Included	Included
Public Access Portal		Included		Included	Included
Product Center Licenses		536,420	(10)	536,410	112,646

Optional Features

Modules/Options Included in Proposal	Cat	Base License		License Fee	Annual M&S
		Fee	Discount		
Inmate Biometrics		20,875		20,875	4,384
Optional Features Licenses		20,875		20,875	4,384

Total Product Center & Optional Software Licenses	Total License Fee
	557,285

Professional Services

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Project Services

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Project Management	Months	PM Dedication	Total PM (Hours)
Estimated Duration of Project (Months)	13	75%	1,560
Data Conversion	Number	Hours Per Conv	Total Conversion (Hours)
Number of Conversions	1	1,110	1,110
Technical Services	Allowance for Technical Services (Hours)		
Deployment			24
Allowance Only (Software Customization)			160

Implementation Services by Office (in Days)

Office/Division/Department	# of Users	Business Process Review	Setup & Config	Initial Training	Go-Live Assistance	Follow-up Training	Total Days
Odyssey Jail Manager - Adult Facilities		4.0	106.0	27.0	50.0	3.0	190.0
Inmate Biometrics - Optional Feature			2.0				2.0
Total Days	-	4.0	108.0	27.0	50.0	3.0	192.0

Services by Activity

Project Services	Days	Hours	Rate/Hour	Cost
Project Management	195	1,560	170.00	\$ 265,200
Subtotal - Project Services		1,560		\$ 265,200
Technical Services	Days	Hours	Rate/Hour	Cost
Data Conversion	138.75	1,110	155.00	\$ 172,050
Deployment	3	24	155.00	\$ 3,720
Allowance Only (Software Customization)	15	120	155.00	\$ 18,600
Allowance Only (Integration Dev./Consulting)	0	-	155.00	\$ -
Allowance Only (Integration Consulting)	0	-	155.00	\$ -
Subtotal - Technical Services		1,254.00		\$ 194,370
Implementation Services	Days	Hours	Rate/Hour	Cost
Business Process Review/Consulting	4.00	32	155.00	\$ 4,960
Setup, Configuration & Consulting	108.00	864	155.00	\$ 133,920
Initial Training	27.00	216	145.00	\$ 31,320
Go-Live Assistance	50.00	400	145.00	\$ 58,000
Follow-up Training	3.00	24	145.00	\$ 3,480
Subtotal - Implementation Services		1,536		\$ 231,680

Total Project Services	Hours	Services Cost
	4,350	\$ 691,250

Assumptions and Notes

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Project Assumptions

Project Management, Schedule, etc.

The project management services included in this proposal assume the project duration and project manager dedication listed on the Professional Services cost summary.

Data Conversion

Client will provide Tyler with data from the source system(s) in a non-proprietary format (e.g. SQL Server tables, comma separated ASCII files, or some other mutually agreeable form, and on media that is readable by Tyler).

If the Client wants to restrict the data converted to a certain number of years, the extracted data provided should be limited to the data desired to be converted

Tyler will perform a standard conversion from the source system(s) to the Odyssey database using Tyler's existing IFL tool. This proposal assumes all data will be converted "as-is" with limited or zero data manipulation or cleanup.

Tyler works closely with client representatives and implementation staff to identify business rules before writing the conversion. This step is typically defined as data mapping (mapping legacy data to Odyssey destinations).

Tyler performs 4 test data pushes and locks the conversion code after the last iteration.

Tyler performs a mock go-live conversion iteration with locked conversion code to serve as a system test.

Currently using old version of Intergraph i/Leads jail product. Finger prints and mug shots are stored in DataWorks product, need to convert into Odyssey

Limited to no data manipulation or fabrication will be performed. Data will not be split or merged. Depending on client requirements, existing jailings created by the NIEM integration will either be deleted or related i/Leads jailings will not be converted.

Client provides source data as SQL Server database backups or delimited files.

Tyler works closely with client representatives and implementation staff to identify conversion rules.

Technical Services

This proposal assumes **No** Development/Customizations.

This proposal assumes the integration for any preferred stand alone products (Keefe, ICSolutions, CorrectCareSolutions) will utilize Jail Data Export for a one-way outbound interface.

Equipment

The Client will provide all servers, hardware, workstations, and peripheral equipment. Server operating system, database licenses, and other Third Party Software required to run Odyssey will be provided by the County

Implementation Assumptions

Configuration, Training, and Go-Live Assistance

This proposal includes specific time for Tyler analysts and trainers to train and assist the Client with configuration of the system, which includes defining security, setting up code tables, and defining system behavior and business rules. This activity requires significant participation and ownership by Client personnel.

This proposal includes specific time for Tyler consultants to assist the client with establishing Conversion rules and review procedures to properly migrate data from the current Jail Management System to Odyssey Jail Manager, which includes significant participation and ownership by Client personnel.

This proposal assumes client personnel will be designated from each office/facility to engage in the project as a Subject Matter Expert.

This proposal assumes that Odyssey Basics will be trained via Tyler's Learning Management System. (Online Training Platform)

This proposal includes a specific amount of training time. Training will be performed in a classroom setting using facilities and equipment provided by client such that each participant can have hands-on access to a computer workstation during training. Training classes will have no more than 15 participants per instructor. Training is conducted during normal business hours.

Tyler assumes only 1 training event.

Client is responsible for providing training facilities and equipment to allow Tyler to complete training in a 4 week period.

This proposal includes a specific amount of training for Forms. This proposal assumes that the Client personnel will build and maintain their forms moving forward after training.

This proposal includes a specific amount of time for on-site go-live assistance and training. Additional on-site training and assistance can be purchased at Tyler's then-current hourly rate.

This proposal does not include 24/7 or Weekend, Go-Live support from Tyler personnel.

This proposal assumes that Nueces County will provide additional support/coverage for on-site go live assistance to support 24 hours facilities and shifts not during occurring during 'normal business hours'.

Travel

Client will reimburse Tyler for actual and reasonable travel expenses, at least the rates specified by the US General Services Administration. US General Services Administration.