

Update on Glendale's Strategic Homeless Action Plan

City Council Workshop
August 15, 2017



Today's Objectives

- Review the Glendale Homeless Strategic Action Plan
- Summarize the January 2017 Point-in-Time Count results
- Review Homelessness Outreach efforts to date
- Discuss next steps

Glendale Strategic Homeless Action Plan

Background:

- Assessment conducted by the Community Services Department in 2016.
- Multi-departmental, stakeholder and human service agency participation and feedback.
- Survey responses from homeless population, Glendale businesses and the faith-based community.



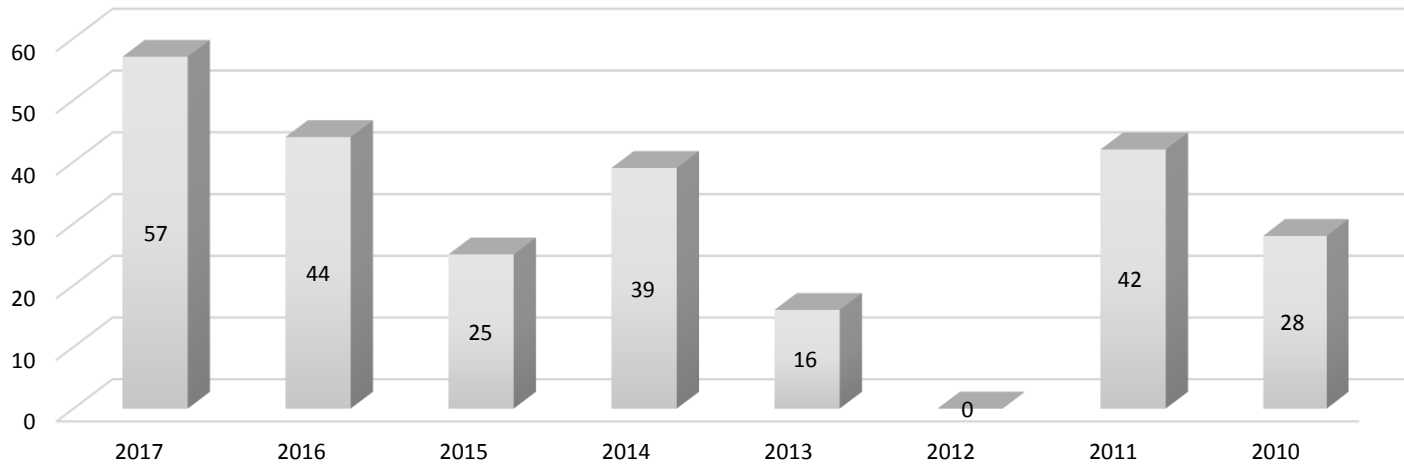
Characteristics of Glendale's Chronically Homeless

- More than 50% were homeless more than once
- The length of homelessness varied from months to years
- More than 50% experienced drug or alcohol abuse
- More than 35% indicated mental health issues
- Very few individuals self-reported as veterans



Point in Time Count for the last 7 years

Point in Time Homeless Count Totals



Number of Unsheltered Homeless Certified by Maricopa Association of Governments

**MAG did not conduct a count in 2012*



Glendale Strategic Homeless Action Plan

Recommendations:

1. Identify funds for a dedicated homeless liaison

- ✓ Position within Community Revitalization

2. Create a unified Glendale team

- ✓ Multi-Agency Team

US Vets

New Leaf

CAP

Community Housing

Neighborhood Alliance

Phoenix Rescue Mission



Glendale Strategic Homeless Action Plan

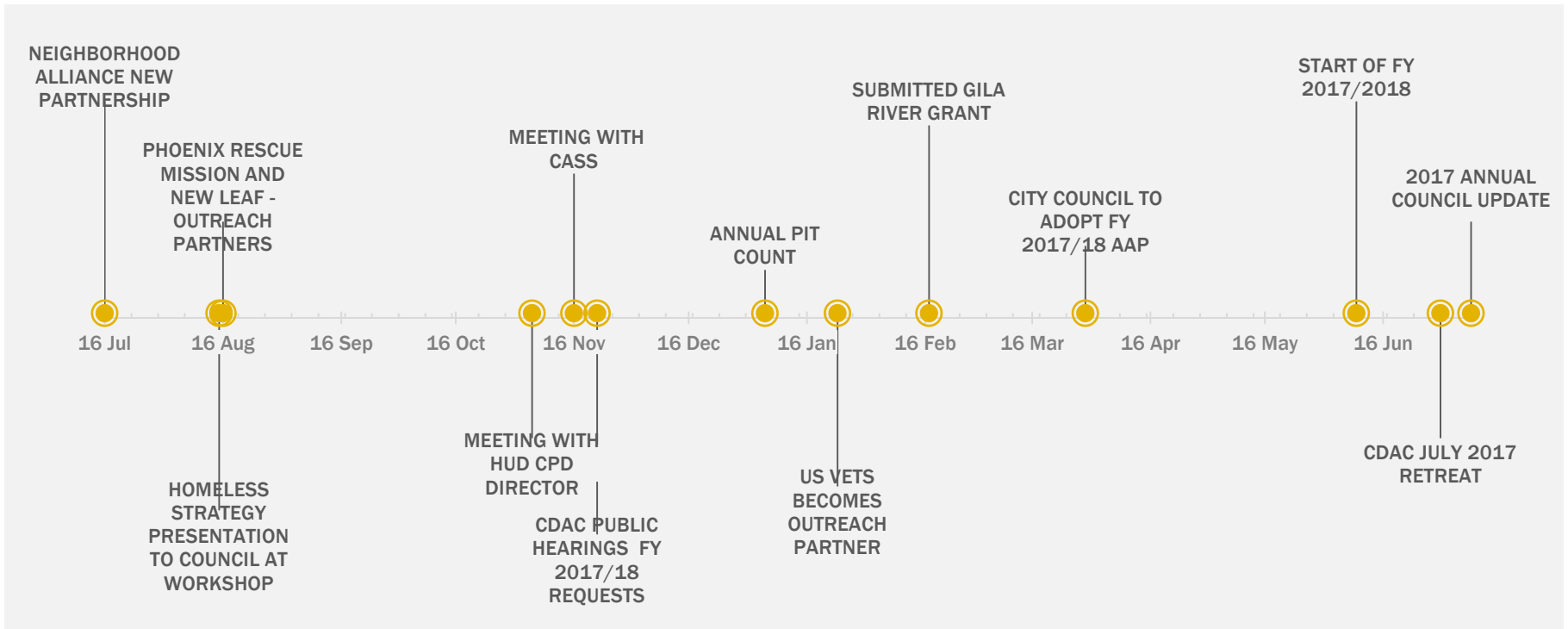
- Recommendations (Cont.):
 3. Improve communication
 - ✓ Quarterly Meetings (Key Speakers/Programs)
 4. Improve data collection
 - Point-in-Time Count
 - Beginning stages
 5. Reevaluate enforcement capabilities
 - Police
 - Parks and Recreation
- Annual Review

Supportive Services Impact

- For 2017/18 Community Development Advisory Committee(CDAC) - \$325,000 federal funds for homeless assistance, shelter operations, and prevention
- Community Housing has preference points for homeless single persons and US veterans at risk to assist with housing
- Community Action Program assisted 75 families with rent/utility assistance
- Phoenix Rescue Mission and US Vet – Outreach began December 2016
 - 51 Overall Reaches
 - 1 Individuals Housed
 - 7 Individuals in Service



Initiative Timeline



Evolution since FY16

- Population Transition
- Business Community Concerns
- Unintended Use
 - Parks
 - Libraries
 - Internet/Wi-Fi Access



Next Steps

- MAG Partnership for Regional Services (Continuum of Care)
- Engage Downtown Business in Glendale
 - Phoenix Rescue Mission
 - Chamber of Commerce
 - Economic Development
- Data Collection- Internal and External collection systems
- Reevaluate Enforcement Capabilities
 - Police Department
 - Parks and Recreation Department



Questions?

